



## **ADAPTING TO CHANGE AS YOU AGE: SUPPORTING GOOD FINANCIAL HEALTH**

Virtual Presentation: Thursday, January 26 — 7-8 P.M. Via Zoom

### **Seniors/Caregivers: Addressing Financial Concerns: Resources**

- AARP
- Getting Your Affairs in Order / National Institute on Aging
- Free Elderly Legal Forms / [www.lawdepot.com](http://www.lawdepot.com)
- Elder Law Forms & Documents / [www.agingcare.com](http://www.agingcare.com)
- Important Documents Checklist for Seniors / [www.caring.com/articles/important-documents-checklist](http://www.caring.com/articles/important-documents-checklist)
- [EmersonHealth.FindHelp.com](http://EmersonHealth.FindHelp.com)
- Executive Office of Elders Affairs
- Council on Aging

### **Emerson Financial Counseling/Billing: Resources**

#### **Financial Counseling:**

Mass Health: You can apply for financial assistance directly through the Commonwealth of Massachusetts (call 800-408-1253 for more information).

Or, if you would like more Mass Health information, please call our Financial Services office at 978-287-3432 between 8 a.m. and 5 p.m., Monday through Friday.

Emerson Health Financial Assistance: Please call our Financial Services office at 978-287-3432 between 8 a.m. and 5 p.m., Monday through Friday

#### **Ways to Pay:**

There are several ways to pay your Emerson Health bill.

- Check or credit card via mail
- Online portal, <https://www.emersonhospital.org/>
  - Create an account
    - 24/7 access to account balances

- Flexible payment plan options
- Reduce paperwork
- Pay Now Feature - Make a quick payment without creating an account
- Pay bill over the phone at 888-504-0532

**Payment Plans:** Convenient Payment Plans are available to all patients

- Monthly payments based on balance due
- Automatic deductions
- Notifications to alert you of upcoming payments

For information on payment plans, please call our Billing Office at 978-287-3020 or 866-460-8457.

**Price Transparency:**

Visit the Emerson Health website for standard charges to navigate the cost of services and payer reimbursement.

<https://www.emersonhospital.org/patients-visitors/insurance-financial/standard-charges-price-transparency>

Contact our Cost & Estimate Line to determine cost of services and potential out-of-pocket amount. 978-287-3106

**Billing Questions:**

For questions related to your bill, please call our Billing Office for assistance, between 8 a.m. and 5 p.m., Monday through Friday. 866-460-8457 OR 978-287-3020

**Cambridge Savings Bank information and resources:**

From your phone or computer, log on to:

- [cambridgesavings.com](http://cambridgesavings.com)
- Click: Learning
- Click: Fraud/Identity Theft

FTC.GOV

- The Nation's Consumer Protection Agency