

The SHINE Program

Serving Health Insurance Needs of Everyone

The **Minuteman Senior Services** Regional SHINE program is a free, volunteer-driven counseling service for Medicare beneficiaries of all ages, providing services in our 16-community region, plus Somerville and Cambridge. Impartial, informed Medicare and public health benefits information is available through state-certified counselors ready to help with:

- Understanding Medicare A, B, C, D
- Using the Medicare Plan Finder, Medicare.gov and other online resources
- Producing confidential medical insurance plan results based on health and prescription needs
- Identifying health, dental and prescription cost-savings programs for moderate to low income consumers
- Assisting with Medicare billing issues, appeals and advocacy
- Educating community members, social service professionals and retirees, civic and religious groups regarding Medicare benefits, supplemental insurance, and prescription drug plans approved for sale in Massachusetts
- Researching complex Medicare situations
- Screening for public benefits, such as Medicare Savings Program, MassHealth, Low Income Subsidy, and Prescription Advantage

To schedule a counseling session, please contact us at 781-221-7029 or visit our website. We can provide counseling by telephone, over video application, in the home, or at a local partner site.



Minuteman
SENIOR SERVICES

26 Crosby Drive
Bedford, MA 01730
888-222-6171

www.MinutemanSenior.org



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Our Mission is to empower and advocate for those impacted by aging and disability. We offer information and supportive services that enhance health, well-being, and independence.

Minuteman Senior Services is a multi-service non-profit agency serving 16 communities, as well as Somerville and Cambridge for the SHINE program.

Volunteer With Us SHINE counselors are good problem solvers with strong analytical skills and receive 40 hours of initial SHINE certification training, mentoring, and monthly in-service training before being assigned to a Council on Aging, acute care setting, or community organization. Please call 781-221-7093 or visit www.MinutemanSenior.org.

SHINE is administered by the Massachusetts Executive Office of Elder Affairs with funding provided by the Administration for Community Living.

Locally, additional funding is provided by:

- Acton-Boxborough United Way
- Concord-Carlisle Community Chest
- Cummings Foundation
- Dana Home Foundation
- Lahey Hospital & Medical Center
- Maynard Community Chest
- Stow Community Chest
- Winchester Hospital

Some useful links:

www.medicare.gov
www.medicareinteractive.org
www.benefitscheckup.org
www.ssa.gov



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